#### REMARKS/ARGUMENTS

Claims 1-12 and 14-24 remain in the application, all of which stand rejected. New claim 25 is presented for the first time. Claim 13 has been canceled.

## 1. Rejection of Claims 1-10, 13-16 and 18-23 Under 35 USC 102(e)

Claims 1-10, 13-16 and 18-23 stand rejected under 35 USC 102(e) as being anticipated by Loveland (US Patent No. 6,782,413).

With respect to claim 1, the Examiner asserts that Loveland teaches an "electronic instrument (130, 134, or 132)" in FIG. 2. Applicant disagrees and believes the Examiner is reading the phrase "electronic instrument" so broadly as to read the term "instrument" out of the phrase. Applicant has nonetheless amended claim 1 to clarify that the "electronic instrument" is an --electronic test instrument--. The computing devices 130, email server 132, and database server 134 are not "electronic test instruments". Claim 1 is believed to be allowable for at least this reason.

Claims 2-10, 14-16 and 18-23 are believed to be allowable, at least, because each of these claims ultimately depends from claim 1.

The cancellation of claim 13 has rendered the rejection of this claim moot.

### 2. Rejection of Claims 11, 12, 17 and 24 Under 35 USC 103(a)

Claims 11, 12, 17 and 24 stand rejected under 35 USC 103(a) as being unpatentable over Loveland (US Patent No. 6,782,413).

Applicants assert that claims 11, 12, 17 and 24 are allowable, at least, because each of these claims ultimately depends from claim 1, which is believed to be allowable for the reasons set forth in Section 1 of these Remarks/Arguments.

### 3. New Claim 25

New claim 25 recites that the electronic test instrument comprises "a call button, the call button providing an operator of the electronic test instrument a mechanism to automatically connect to a support location, via the network interface module, to receive support help for the electronic test instrument." Claim 25 is supported, at least, by the disclosure on page 6, lines 8-12, and on page 12, lines 19-26.

Claim 25 is believed to be allowable for the same reasons that claim 1 is believed to be allowable, and for the additional reason that Loveland does not disclose a "call button" as described.

# 4. Conclusion

In light of the amendments and remarks provided herein, applicant respectfully requests the issuance of a Notice of Allowance.

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